

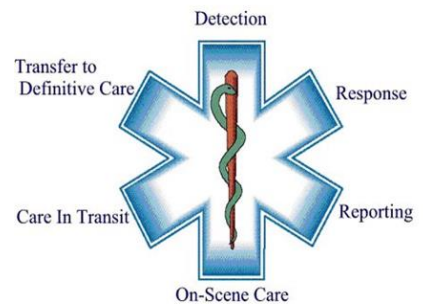
Delaware County Special Needs Registry

The Delaware County Special Needs Registry (DCSNR) is a free and confidential service offered to those individuals with special or functional needs who live, work or go to school in Delaware County. The registry is administered through the Delaware County Office of Homeland Security and Emergency Management. The Registry's coordinator works closely with Delaware County Emergency Communications (9-1-1), fire departments, EMS and law enforcement county-wide to provide training. Our goal is to provide exceptional care to the community.

The Registry was designed in 2004 by a local firefighter based on the Star of Life. The first step of the Star of Life is detection. We need to know who in our community needs extra assistance. Are we prepared to assist them? Do we have the knowledge to help them? Is there any special equipment needed?

Who Qualifies?

- ◆ People who take life sustaining medication
- ◆ Visually impaired
- ◆ Hearing impaired
- ◆ Language barriers
- ◆ Uses special medical equipment that is life sustaining – I.E ventilator, oxygen
- ◆ Mobility impaired
- ◆ Bariatric issues
- ◆ Cognitive issues
- ◆ Use of a service animal
- ◆ Anyone being treated by a medical specialist due to a medical disorder that would challenge public safety personnel.



Education is power and the more we know about your special need the more effective we can be. We strive to treat DCSNR registrants, their family and caregivers with the dignity and respect they deserve.



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Why a Registry?

The Registry was designed for emergency situations that include medical emergencies as well as disaster. Should there be a need for an evacuation in a certain location, we would have the ability to know if there were any registered special-needs residents in that area, and where they were located. We do this by coordinating with our GIS department and Auditor's Office. The GIS department creates mapping for the county and has created a special public safety application that we use in emergency management and share with our partner agencies and first responders. This application allows us to pinpoint the location of those special needs residents that have registered with the DCSNR. For example, if we have a long-term power outage the mapping will show us how many special-needs registrants are in the affected area which would allow us to contact them, either by telephone or going door-to-door, to see if they need assistance. This also would allow us to review the need for opening a shelter, and if one is warranted, what type of resources would be needed.

Of course, the Registry is also used for medical needs. It allows you to have information on your special need in a data-base that is shared with first and emergency responders. Once registered, you are given a login and password so you can change any information such as address, phone or medication list as needed. The Registry is updated daily so the information the responders view is up-to-date.

Signing up is Easy!

Signing up for the registry is easy but requires a HIPAA form to be completed and sent back to us at the address on the form. Once we have received the patients completed HIPAA form, we will reach out to the DCSNR liaison at the local fire department or EMS station who will contact the patient to register them in person or over the telephone. Once the patient is in the database they will have access which includes a login and a password. This will allow registrants to log into the database and change information such as medication or updating an address or phone number. You must have an email address to register. Please direct any questions to the Delaware County Special Needs coordinator by email at delcospecialneeds@delcoema.org or by telephone at 740.833.2180.

